



**BROOKLYN
HEALTH
HOME**

Brooklyn Health Home All Committee Meeting

May 16, 2023

Agenda

- **FCM Updates**
 - **Recent Updates**
 - **Coming Soon**
 - **Billing Updates**
 - **Enrollment and Claims**
- **Clinical & Business Operations Updates**
 - **BHH and CUCS Trainings**
 - **Committee Updates**
 - **Quality Program Updates**
 - **HARP Discussion**
 - **Medicaid Recertification**
 - **NYS HH Budget**
- **Next Meetings**

Foothold Technology

Recent Updates



- Added date filters to the Clinical Events screen
- Added a “Member Refused” option for the status on the Transitions of Care screen

Clinical Events

 Export to CSV

Filter Criteria

Health Home	<input type="text"/>	Supervisory Team	<input type="text"/>	Source	<input type="text"/>
CMA	<input type="text"/>	Supervisor	<input type="text"/>	Visit Type	<input type="text"/>
Care Manager	<input type="text"/>	Status	<input type="text"/>	Notified Date (On or After)	<input type="text"/>
				Notified Date (On or Before)	<input type="text"/>

1 2 3 4 5 ... Next » Last »

Displaying clinical events 1 - 30 of 1164918 in total

Foothold Technology

Coming soon...



- Strengths/barriers/risk factors to the Care Plan PDF
- Adding Care Manager email address to the Care Manager profile
- Data Extract Additions:
 - Transitions of Care tables
 - Diagnoses
 - Medications
- Designing the additional required HCBS fields in preparation for the MAPP-POC sync

Foothold Technology

Billing Updates



BHH Claim Status (since 5/1/2022 DOS) with all payers*:

- 98% paid
- 0.4% outstanding
- 1.96% denied

*claims submitted 60+ days ago

Foothold Technology

Billing Updates



1% Rate Adjustment and 5.4% COLA Update by Payer as of 5/11/23

Payer	1% for new billing instances	1% retroactive to 4/1/22	5.4% for new billing instances	5.4% retroactive to 4/1/22
AmidaCare	yes	yes	yes	yes
Emblem	yes	no	yes	no
eMedNY	yes	yes	yes	yes
Empire	yes	yes	yes	yes
Fidelis	yes	no	no	no
HealthFirst	yes	no	yes	no
Metroplus	yes	no	yes	no
Molina	yes	no	yes	no
United	yes	yes	yes	yes
VNS	yes	no	no	no

Foothold Technology

Enrollment & Claims



	12/1/22	1/1/23	2/1/23	3/1/23	4/1/23	5/1/23
Enrolled*	5,895	5,880	5,850	5,777	5,739	5,637
Claims Submitted**	5,607	5,588	5,555	5,443	5,154	1,096
Billing Rate	95%	95%	95%	94%	90%	19%
Amount Paid	\$1,707,836	\$1,628,010	\$1,675,684	\$1,605,800	\$711,949	\$ –
Potential (Charge Amount)	\$1,734,089	\$1,725,890	\$1,716,884	\$1,676,342	\$1,585,845	\$326,579

*Segment Type: Enrolled, Pended Due to Diligent Search

Includes only **Core Service claims for that DOS
(i.e. rate codes 7778, 9999, & 1861 are excluded)

Clinical & Business Operations

CUCS Training

CUCS Training Calendar

- Upcoming April/May Electives
- Enroll here: <https://bhh.learnupon.com/>
- Each user gets a unique link for each training. Please no sharing the link.
- Next Training for CMs:
 - **Metabolic Syndrome Training moved to 5/23 (half day) 1-5pm**
- Upcoming Supervisor Trainings:
 - 5/23 –Motivational Interviewing (Part 1) for Supervisors (Half Day) 9:30-1:30pm

05/18/23 ELECTIVE (WEBINAR) - Understanding Mental Health Recovery (Full Day Session Required) |

05/31/23 ELECTIVE (WEBINAR) - Suicide Assessment and Prevention (Full Day Session Required)

06/01/23 ELECTIVE (In Person) - Working with the Chronically Homeless (Manhattan)

06/06/23 ELECTIVE (WEBINAR) - Using the Stages of Change to Help Persons with Smoking Cessation (Full Day Session Required)

06/07/23 ELECTIVE (WEBINAR) - Trauma Informed Care 2: Supporting Persons With Trauma Histories (Full Day Session Required)

06/13/23 ELECTIVE (WEBINAR) - Impact of Mental Health on HIV

06/20/23 ELECTIVE (WEBINAR) - Overview of Major Psychiatric Disorders (Full Day Session Required)

06/27/23 ELECTIVE (WEBINAR) - Working with People Living with Borderline Personality Disorder (Full Day Session Required)

Clinical & Business Operations

BHH Training – Golden Thread

- Golden Thread –
 - A full day training looking that looks at the through line and whole process of the CM role and process
- From Where to Start & What to Ask
 - Assessing Needs
 - Care Planning
 - Creating Goals
 - Components of the Care Plan
 - Linking to POC
 - Includes a Practice Round
- I will come to you:
 - Reach out to schedule a time- rhoberman@maimonidesmed.org

Clinical & Business Operations

Care Manager Workflow - Rebecca

- Care Manager Workflow: Tuesday, May 2nd
 - Information Session Presentation
 - Focus on Eviction Prevention and the Unwinding of the PHE
 - The Legal Aid Society
- Care Manager Workflow: Tuesday, June 6th
 - Tony Tran, Director, Pharmacy Support Services, Maimonides Department of Population Health; Medication Education
 - Ben Kolman, Preferred Home Care Presentation; Medicaid Applications, Pool Trust and Meals on Wheels etc.

Clinical & Business Operations

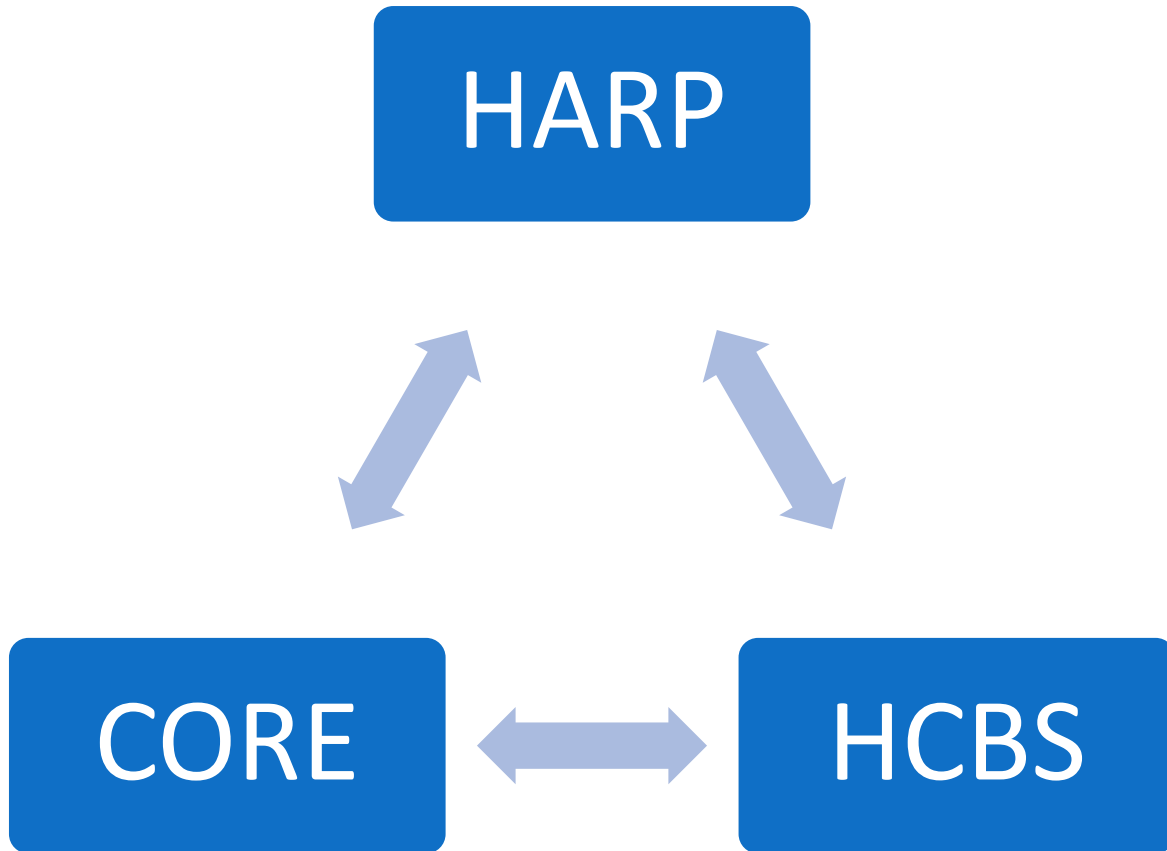
Quality Committee

Quality Updates: Quarter 2 (5/2023)

- Quality Committee Meeting
 - Q2 Meeting Rescheduled for 6/15/2023 (in-person)
- BHH Chart Review Process and Tool
 - Quarter 2 Assignments Due: 6/23/2023 (approx. 5 weeks)
 - Quarter 1 Results and Evaluation: In-progress
- Gap in Care Action Plan
 - End of 2022 GIC Report: In-Progress
 - BHH will continue into 2023
 - *Example: GIC Action:* PCP Appt will be assigned to enrolled members covered under: Medicaid FFS, MLTC, No Insurance
 - Target Date for 2023 Data Implementation, 6/1/2023

Clinical & Business Operations

HARP Discussion



Clinical & Business Operations

Medicaid Recertification

Overview

- Renewal Date Discrepancies
- Review Medicaid coverage to avoid lapse in care.
- Review Data Sources:
 - FCM
 - ePaces
 - PSYCKES/MAPP- may not be updated
 - Managed Care Plan reports
- NY State of Health vs HRA

Anniversary Date:	2/1/2023
Recertification:	December
County:	NYC

Focus

- Encourage members to check their mail.
- Assist them in recertifying their eligibility.

Questions / Feedback

Clinical & Business Operations

NYS Medicaid Budget

Overview

- Health Home funding has been cut by \$100M (\$30M in FY 24 and \$70M in FY25)
 - Reduction from \$524,010,000 to \$424,380,00
- No language on the recalibration of Health Home (time limits, etc.)
- Community Health Worker (CHW) benefit was approved in the budget
- HH and CM Coalitions continue advocacy efforts
 - Inclusion “universal continuing eligibility assessment” like the BHH Appropriateness Assessment
- \$2.5 Million Expansion of Health Home Plus

BHH Next Steps

- Continued Focus on Health Home Plus / High Risk / High Need
 - **Goal:** Increase Overall Enrollment
- **DO NOT DISENROLL MEMBERS WITH CONTINUED NEED**
- Appropriateness Criteria Assessment, per BHH Policy

Next Meeting

- Next Committee Meeting, In-person
 - June 20th, 3 – 4:30pm
- Quality Committee (Quarter 2)
 - June 15th, 3 – 4:45pm

Summer Committee Schedule TBD

Details will be provided in BHH Newsletter