

Care Management Workflow

April 3, 2023

Agenda

- Updates & Reminders:
 - Unwinding of Public Health Emergency
 - Trainings at CUCS
 - FCM –Strengths, Barriers and Risk Factors
- Presentation on Follow Up after Hospitalization & Care Conferencing:
 - Select Health: Alan Rice, LCSW

REMINDERS:

- Unwinding of Public Health Emergency
 - As of 4/1/23 no more Verbal Consents
 - Flags are gone
 - Update signatures and documents as needed
 - Any Challenges in this process?
- Trainings at CUCS
 - Sign up for electives- not those offered in cohorts
- FCM Care Plan Updates –Strengths, Barriers and Risk Factors

Foothold Technology FCM Care Plan Updates

- We will be adding Strengths/Barriers/Risk Factors to the Care Plan
- This will go live on April 11th
- They will be required for the future MAPP/POC Sync so we want to get these fields live so Care Managers can start getting data in there.

Category: All | Status: Active only | Show goals | Show all | Collapse all Add Need

Strengths

- Is open to meeting with CMs, easy to engage, continues attending appointments. Lives close to pharmacy, market, laundry.
- Patient maintains a good relationship with PCP. He advocates for this health. Patient is independent.

Barriers

This patient does not have any barriers.

Risk Factors

This patient does not have any risk factors.

Diagnoses

- Asthma

Need

Mental and physical health Medical

1 goal Add Goal

Goal

I want to do better with my mental illness

2 tasks

Task

CC will assist client with monitoring and support to maintain her mental health. CC will maintain quarterly contact with treatment team, as well as on an as needed basis. 3 encounters Active

CARE MANAGER · Target 3/14/2023

Task

I will ask cc for help with medical needs as I need assistance with advocating for myself. 2 encounters Active

PATIENT · Target 3/14/2023

Add Task

Follow Up
after
Hospitalization

Welcome Select Health!
Alan Rice, LCSW
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Questions?

THANK YOU FOR JOINING US
TODAY!

Next CM Workflow:
TUESDAY, May 2, 2023
Information Session Topic:
Legal Services