

Care Management Workflow

March 7, 2023

Agenda

- Presentation on HCBS and CORE:
 - NADAP HCBS: Makayla Grant Thompson, Vocational Case Manager Outreach
 - ICL HCBS/CORE: Ashley Turley, LMSW, Program Director
- Updates & Reminders
 - Documentation
- Care Manager Check In: Boundaries

NADAP:
HCBS

Welcome
Makayla Grant Thompson

ICL:
HCBS/CORE

Welcome
Ashley Turley

REMINDERS:

- DOCUMENTATION:
 - Please remember to update the 5055 regularly and as needed
 - Check for MCO changes
 - When writing your Encounter Notes, please be sure before you abbreviate any word, you spell it out the first time.
 - Gaps in Care
 - Please keep using the drop down options, and link features!

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Gaps In Care

Reminder to Keep Using the Drop Down Menu

Reminder to Keep Linking the GIC to
encounters/POC

Care Manager Feedback:

- Anyone participate in the CUCS training last week? How did it go?

Care Manager Check In: Boundaries

- Boundaries: Topic brought up last month--- types of boundaries---
 - Client/CM
 - CM/Supervisor
 - HIPAA
 - Work/Life
- Talk about it!
- Resources to follow

Questions?

THANK YOU FOR JOINING US
TODAY!

Next CM Workflow:
TUESDAY, April 3, 2023
Information Session Topic:
TBA